

“It is not the ship as much as the skillful sailing that assures the prosperous voyage.” – George William Curtis



What Frustrations Could be Keeping You from Achieving Excellence in Your Business?

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The **2018 Global OpEx Trends Report** from the Institute for Operational Excellence is out with the latest insights into this question. According to members surveyed, the top three challenges to achieving operational excellence are:

1. Resistance to change
2. Lack of clarity and direction
3. Not sustaining change

The first challenge is easy to understand when you consider what causes people to resist change – the tendency to be comfortable or feel safe with the way things are.

If change is needed in your organization, do you have a plan to address the tendency of employees to want to remain in the current state?

Do you know the three conditions which must be met to overcome this tendency and achieve desired change? They also impact lack of clarity or direction and unsustainability.

Look for how to leverage these conditions in upcoming articles.